



Pricing and Payment Policies

NEW CLIENTS

- If you are a new client, we require a credit card number to hold your spot. You have 48 hours to cancel at no extra charge, otherwise your credit card will be charged for 1 night of boarding.
- First time clients please pay with cash or credit card. Personal checks accepted on your pet's second stay.

BOARDING

- Pets have different habits while boarding, due to changes in scheduling and routines, dietary changes, and sometimes stress. Symptoms of stress could include excessive panting, loose stool, frequent (or infrequent) bowel movements, and excessive water consumption.
- If your pet becomes soiled during their stay, **we will bathe them at a minimal fee.**
- We reserve the right to give your pet a **flea bath upon arrival** if it is determined your pet has fleas.
- All animals must have current vaccinations upon admit.
 - Dogs: Rabies, DHLPP, and Kennel Cough (aka Bordetella or Intra-Trac)
 - Cats: Rabies, FVRCP

PRICING

Our boarding rates run from noon to noon. If you drop your pet off in the AM, before noon, and pick up your pet in the PM, after noon, you will be charged for two days.

- Example: Friday AM to Saturday PM is a 2 day charge.
- Example: Friday AM to Saturday AM is a 1 day charge.
- Example: Friday PM to Saturday AM or PM is a 1 day charge.

If you drop off in the AM, and have your pet groomed to go home Monday--Saturday, the boarding fee will be waived for that day. The boarding fee will not be waived on Sunday, because we have limited PM hours (4:00pm--6:00pm).

- All dogs are walked 3x per day at no extra charge. These are quick walks for them to relieve themselves. Longer walks are available for a fee.

- All animals are fed twice per day with our high quality food at no extra charge. If you would like to bring your own food, it is \$0.50 per meal.
- We administer all veterinarian prescribed medications at \$1.00 per dose. Injections are \$7.00 per dose.

PAYMENT/PICK--UP

- Payment is expected on day of pick--up BEFORE animals are released.
- Clients may only use 1 coupon per visit.
- We close promptly at closing time at the end of each day. If you are running late to pick up your pet, there will be a late fee of \$5.00 per five minutes late.
- There will be a \$10.00 charge for all groom dogs not picked up within 2 hours of being groomed. (This does not apply to boarding dogs)
- We will not release a pet to anyone without verbal or written permission from the owner.

HOLIDAYS/SCHOOL VACATION

During holidays, school, and summer vacations, our kennel routinely reaches its maximum capacity. We are often forced to turn down boarding for some of our clients. Clients who book a reservation will be charged for the entire time they originally reserved, regardless if the animals are picked up early.

PARKING

- We provide a pooper scooper and waste container outside our building. Please pick up after your dog.
- If parking lot is full, please park on the lawn, not in front of the building.

TRAINING/CLASSES

In order to reserve a spot in one of our training classes, **we require a \$60.00 NON--refundable deposit. Payment in full must be made one week prior to class.** No refunds for any missed classes. Make--up classes only. Without a deposit, you are not enrolled in this class.

_____ Pet's Name(s)

Signature Date